



Short version

Ticket Resale Notice

To ensure the best price and the most reliable service, Jasper Arts strongly encourages patrons to purchase tickets directly through our official ticket page:

www.jasperarts.org/tickets

Jasper Arts is not affiliated with, and does not authorize, third-party reseller platforms such as StubHub, SeatGeek, Vivid Seats, or similar sites unless expressly stated otherwise by Jasper Arts.

Tickets offered through third-party sites may be listed at prices far above face value and may include additional fees. Jasper Arts cannot guarantee the price, validity, delivery timing, or customer service associated with tickets purchased through unauthorized resale platforms.

If an event is canceled, postponed, or rescheduled, refund or exchange options will be available only to patrons who purchased directly from Jasper Arts, in accordance with our ticketing policies. Anyone who purchased through a third-party reseller must work directly with that reseller for any refund or dispute.

If you are unsure whether a ticket link is legitimate, please contact Jasper Arts before making your purchase.



A DEPARTMENT OF
THE CITY OF JASPER

jasperarts.org

100 Third Ave Suite A
Jasper, IN 47546



Formal ticketing policy version

Jasper Arts Ticket Resale Policy

Jasper Arts tickets should be purchased directly through the official Jasper Arts box office or the official Jasper Arts ticketing website at www.jasperarts.org/tickets.

1. Official Ticket Source

The official source for Jasper Arts-presented event tickets is the Jasper Arts box office and the Jasper Arts website. Unless expressly stated otherwise by Jasper Arts in writing, any other website, listing, or seller should be considered a third-party source.

2. Third-Party Resale Platforms

Jasper Arts is not affiliated with third-party resale marketplaces such as StubHub, SeatGeek, Vivid Seats, or similar platforms unless expressly stated otherwise in writing by Jasper Arts.

Tickets listed through third-party resale platforms may be offered at prices substantially higher than the original ticket price and may include additional fees. Jasper Arts does not control or monitor those listings and makes no representation or guarantee regarding:

- the accuracy of listing information;
- the price charged by the reseller;
- the timing of ticket delivery;
- the validity of tickets sold through third-party sellers; or
- the policies or customer service of any resale platform or third-party seller.



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3. No Responsibility for Third-Party Transactions

Jasper Arts is not the seller of tickets purchased through third-party resale platforms and is not the merchant of record for those transactions. Accordingly, Jasper Arts is not responsible for disputes, billing issues, non-delivery claims, or customer service matters arising from tickets purchased through unauthorized third-party sellers.

Any issue involving tickets purchased through a third-party platform must be addressed directly with the platform or seller through which the purchase was made.

4. Refunds, Cancellations, Postponements, and Rescheduled Events

If a Jasper Arts-presented event is canceled, postponed, or rescheduled, Jasper Arts will communicate available options to patrons who purchased tickets directly from Jasper Arts, subject to Jasper Arts' standard ticketing terms and the circumstances of the event.

Any refund, credit, exchange, or other remedy offered by Jasper Arts shall be provided only to the original purchaser of record as identified in the Jasper Arts ticketing system. Jasper Arts reserves the right to require reasonable proof of identity, proof of purchase, verification of payment method, or other information necessary to confirm the purchaser's identity before issuing any refund, credit, exchange, or other remedy.

Persons who acquire tickets through a transfer, resale transaction, gift, or third-party marketplace are not purchasers of record and must seek any reimbursement or remedy from the person or entity from whom the ticket was obtained.

Jasper Arts reserves the right to deny refunds, credits, exchanges, or other remedies when it reasonably believes a ticket was acquired through fraud, misrepresentation, circumvention of ticket purchase limits, automated purchasing methods, or other conduct inconsistent with venue policies or applicable law.



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5. Transfer and Resale by Purchasers

A patron who lawfully purchases a ticket from Jasper Arts may transfer or resell that ticket to another person, subject to applicable law and any event-specific restrictions announced by Jasper Arts.

Jasper Arts is not a party to, and assumes no responsibility for, any private transfer or resale transaction between ticket holders and subsequent purchasers. Jasper Arts does not verify resale prices, guarantee the authenticity of tickets acquired through third parties, or provide customer support regarding resale transactions.

Jasper Arts reserves the right to refuse admission or invalidate tickets that are counterfeit, duplicated, altered, obtained through fraud, or otherwise used in violation of venue rules, event-specific restrictions, or applicable law.

6. Patron Protection

To avoid overpaying or purchasing tickets from an unauthorized source, patrons are encouraged to:

purchase directly from www.jasperarts.org/tickets; confirm they are using an official Jasper Arts link before completing any transaction; and contact Jasper Arts if they are unsure whether a ticket source is legitimate.

7. Contact

Questions about ticket sources or ticket validity should be directed to Jasper Arts before purchase whenever possible.



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